



# PUNJAB HEALTHCARE COMMISSION

## TENDER NOTICE

### Services for the PHC Helpline/Call Center

The Punjab Healthcare Commission (PHC) is an independent regulatory authority, established under the PHC Act, 2010. The Commission intends to procure the services of firm for continuation of services of the PHC Helpline/Call Center, from eligible firms.

1 Tender documents may be obtained on a written request and on payment of prescribed fee Rs. 1000 (non-refundable) from the office of the Punjab Healthcare Commission at the below mentioned address on any working day during office hours as per given schedule.

Tender No.	Description	Submission	Opening	Estimated Cost	Bid Security
No.18/2021/PHC Helpline/Call Center	As mentioned in the Bidding Document	Till 9 <sup>th</sup> July 2021, 11:00 AM	9 <sup>th</sup> July 2021, 11:30 AM	Rs. 440,000	Rs. 22,000

2 Bidding will be conducted under **PPRA Rule: 38-1 “single stage one envelope bidding procedure”**. Bids should be dropped in the Tenders Box kept at the reception counter of the office, on or before **09-07-2021** till **11:00 AM**.

3 No bid shall be accepted after due date and time.

4 Bids shall be opened on **09-07-2021** at **11:30 A.M.** in the office Conference Room of Punjab Healthcare Commission, in the presence of the bidders or their authorized representatives, who choose to be present.

5 Bids not fulfilling minimum requirements as stipulated in the bidding documents shall be declared non-responsive.

6 Incomplete, conditional and bids without appropriate bid security shall not be considered.

7 No proposal shall be accepted after due date and time.

8 Incomplete, conditional bids shall not be considered.

9 The Bidding Document/Tender Notice is available on the below mentioned websites of PPRA and Punjab Healthcare Commission, [www.ppra.punjab.gov.pk](http://www.ppra.punjab.gov.pk). and [www.phc.org.pk](http://www.phc.org.pk).

### Procurement Cell

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